



POLICY 9.13

Position

Academics Tutor Service Standards

POLICY RESPONSIBILITY

Council

POLICY

WHEREAS feedback from Athabasca University tutors is important for student academic success;

WHEREAS it is important for Athabasca University Students' Union to fully understand the mechanism for assessing tutor service standards and to determine if the current system is adequately meeting student needs;

BE IT RESOLVED THAT the Athabasca University Students' Union will investigate the current tutor service standards of Athabasca University;

BE IT FURTHER RESOLVED THAT the Athabasca University Students' Union will assess whether the current service standards are appropriate for its members needs.

POLICY HISTORY

Original Approval Date: June 27, 2005

Updated Date: September 24, 2007

Mandatory Review by Date: September 24, 2009